CRISP Portal vs. ULP Comparison



Features in the Old and New Portal

Legacy: Unified Landing Page (ULP)

- Home
 - Patient Search
- Snapshot
- Health Records
- Imaging Worklist

New: CRISP Portal

- Home
 - Patient Search
 - Dashboard
- Clinical Information

ULP Home

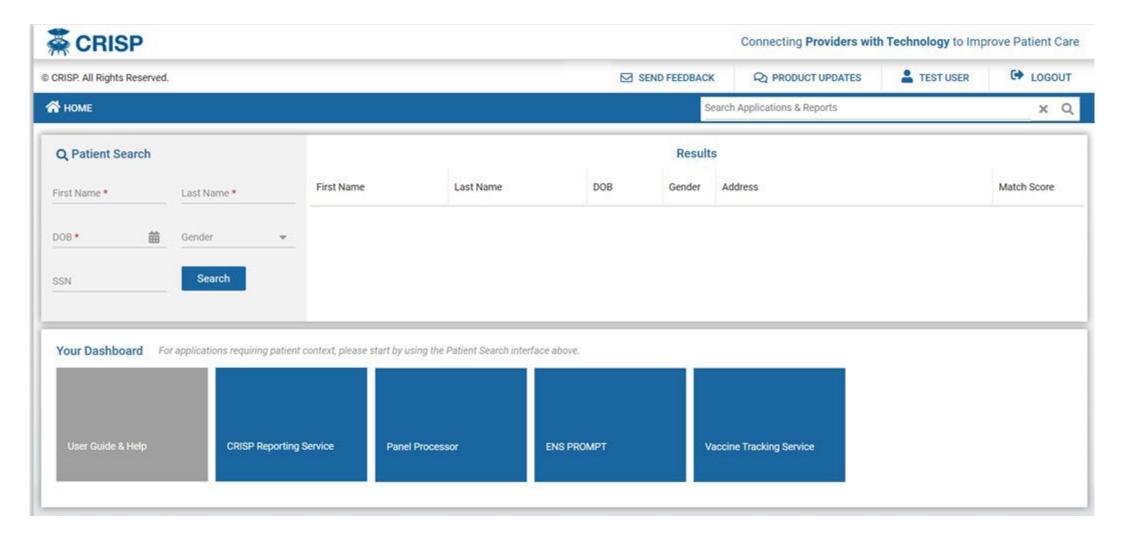


			HELP (5	SIGN OUT)
New Search Patient Search				
Last Name(Required)	First Name(Required)	Date Of Birth(Required)		
Last Name	First Name	MM DD YYYY	PATIENT SEARCH	
Gender: ●Male ●Female		SSN		
		XXX-XX-XXXX		
Last Name		MM DD YYYY SSN	PATIENT SEARCH	



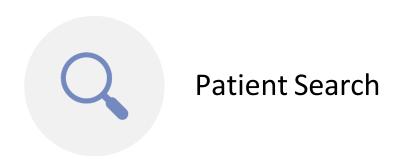
TEST USER

Portal Home



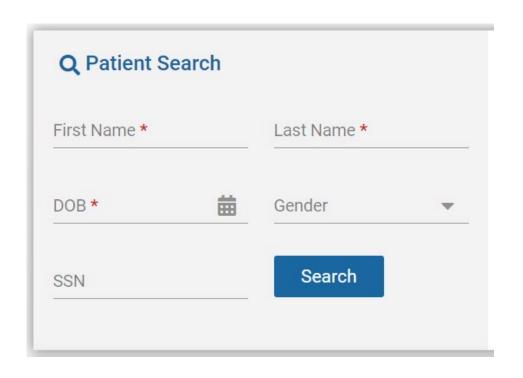


Portal Dashboard Features





Patient Search



The Portal Patient Search will use the same matching algorithms as the ULP Patient Search.

Minimum search requirements:

- First Name
- Last Name
- Date of Birth

Gender and SSN can be added to patient search to narrow down search results.

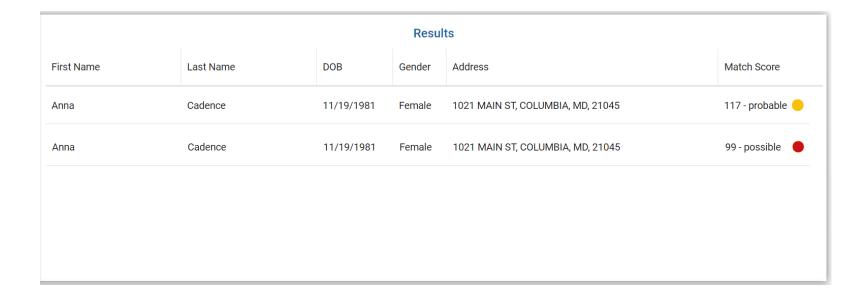
Patient Results

The Portal Patient Results will use the same match scores as the ULP Patient Search.

The results of the Patient Search will appear in order of most likely to least likely matches.

Possible "match scores" include:

- 1. Certain
- 2. Probable
- 3. Possible

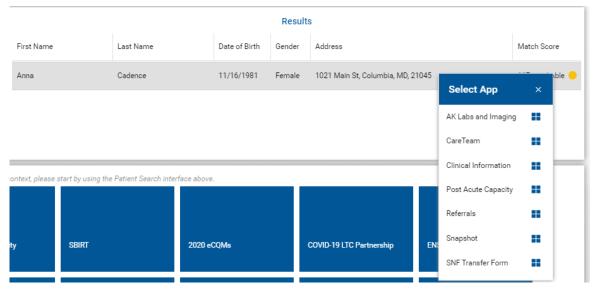


How do I launch an application?

Launching an Application

On patient selection, a user may select the app they would like to

launch:



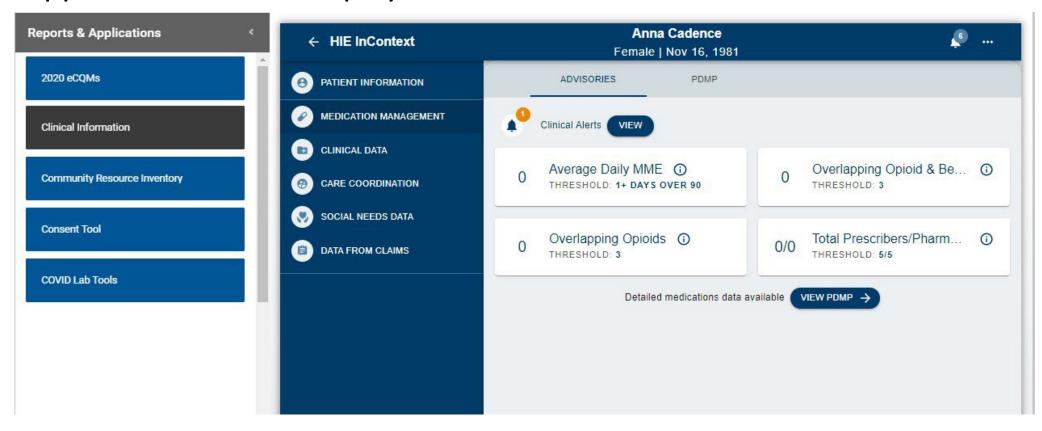
Alternatively, on patient selection, the Dashboard will be updated to include apps that require patient context:





Launching an Application

All applications will be displayed within the Portal:

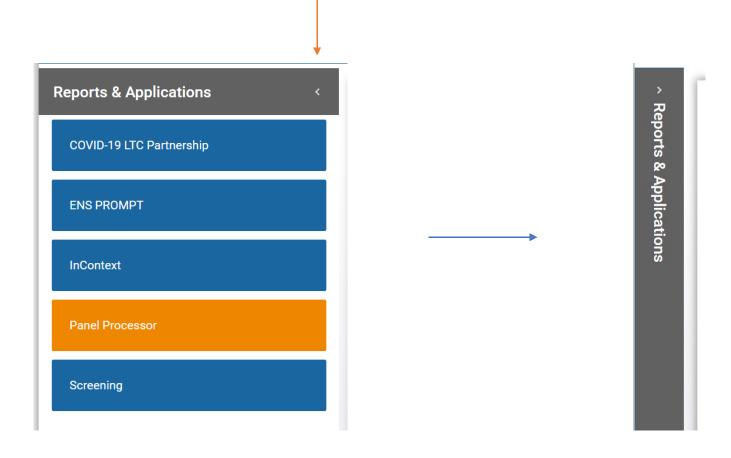


You can navigate to other applications by using the **Reports & Applications** menu



Launching an Application

If you'd like to collapse the Application menu to view the app in a larger screen, you can do so by clicking the arrow:





Application Options

The following table lists all HIE services available for use by users approved by an HIE Admin. HIE Admins may or may not have the ability to grant users access depending on your organization type, job role, and participation agreement with CRISP.

Services Available via an HIE Admin:

Service	Service Description
Clinical Information	Clinical Information gives providers the ability to access critical health information and alerts
	about patients, including medication data, lab results, radiology reports, encounter
	information and more.
Consent Tool	Enables users to register consents on behalf of their patients.
COVID-19 Lab Tools	Enables users to report individual COVID-19 test results in accordance with state mandates.
Emergency Department	Enables access to show hospital diversion status to support EMS workflows.
Advisory System (EDAS)	
Encounter Notification System	Enables users to receive real-time alerts for patient healthcare events (hospital admissions,
(ENS)	discharges, etc.). These are most delivered via the ENS PROMPT application.
Referral Portal	Enables users to track their patients' referral status.
Referral Portal-MCO	Enables MCO to approve/reject referrals being sent to a CBO.
Referrals	Referrals webform to capture and send referrals to CBOs.
SBIRT Reporting	MDPCP reporting tool for substance use Screening, Brief Intervention, and Referral to
	Treatment (SBIRT)
Screening	Enables completion of Social Determinants of Health screening.
Snapshot	Shows users an overview of patient information. Often used for those needing limited PHI
	access.
SNF Transfer to ED Form	Form approved by all hospitals in MD as an acceptable transfer form.
MOM Care Plan	Enables Case Managers to create care plans for mothers who are enrolled into the Maternal
	Opioid Misuse Program.



Application Options

The following table lists all HIE services available for use by users approved by an HIE Technical User Support Team Member. HIE Technical User Support may or may not have the ability to grant users access depending on your organization type, job role, and participation agreement with CRISP.

Services Available via HIE Technical User Support Request

Service	Service Description
CBO Worklist	Enables Community Based Organizations (CBOs) to manage incoming referrals.
CRISP Reporting Services	CRS provides analytic reports and dashboards that support organizations with quality improvement, strategic planning, financial modeling, and other activities.
Direct Messaging	CRISP DIRECT Messaging is a secure and encrypted e-mail service that supports electronic communication between healthcare providers and between providers and CRISP.
Emergent Imaging	Enables faster, more effective diagnosis and treatment of strokes. Only members of stroke team at Comprehensive or Thrombectomy Capable Stroke Centers are eligible for access to Emergent, as no patient search is required and 72-hours' worth of stroke images are made available.
HIE Admin Tool	Allows HIE Administrators to manage their colleagues' HIE accounts. User account creation, HIE user verification, access to specific HIE Services, and employee turnover can all be handled via the tool.
PDMP	Access to the Maryland PDMP, which monitors controlled substances dispensed by MD prescribers.
Prescriber Reports	Access to Prescriber Reports, which includes Personal Controlled Substance Prescribing History, Electronic Unsolicited Reporting Notifications and more. Individual DEA required.
Transfer to PACS (TTP)	Allows users to download images into their image storage system, also known as PACs. User access is not automatic and must be approved by a PACS administrator before being granted. Upon request, Techincal User Support will reach out to the Image Exchange Project Manager, who will reach out to the PACS Administrator to confirm.



Patient Opt Out

If you are launching an application for a patient that has opted out of CRISP, you may see the following message:

You have select a patient that is not listed in your organization's roster file. CRISP policy does not permit access to non-rostered patients. If you believe this is incorrect, please verify your organization's roster and contact the CRISP Customer Care Team at 1-877-952-7477.

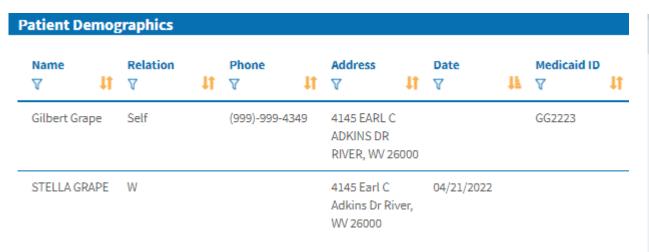


Where do I find the data I need?

Where to find data: Patient demographics

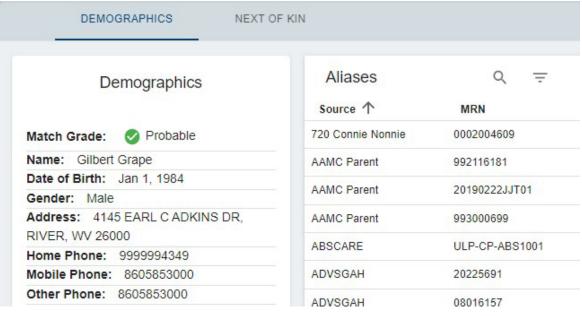
Unified Landing Page (ULP)

Snapshot → Patient Demographics



CRISP Portal

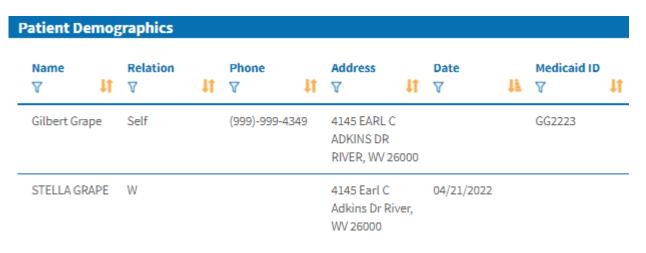
Clinical Information → Patient Information → Demographics



Where to find data: next of kin information

Unified Landing Page (ULP)

Snapshot → Patient Demographics



CRISP Portal

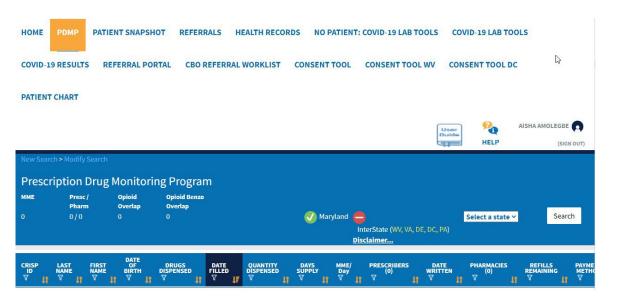
Clinical Information → Patient Information → Next of Kin



Where to find data: PDMP

Unified Landing Page (ULP)

PDMP



CRISP Portal

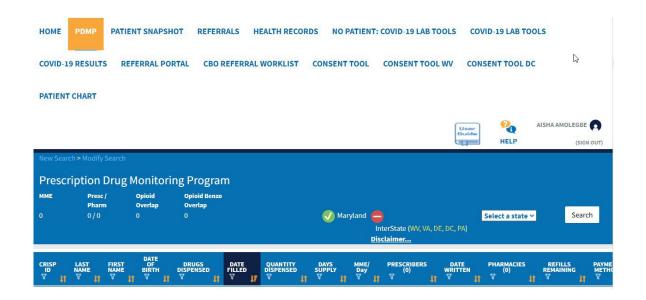
Clinical Information → Medication Management → PDMP



Where to find data: PDMP Patient Advisories

Unified Landing Page (ULP)

PDMP



CRISP Portal

Clinical Information → Medication Management → Advisories



Where to find data: PDMP Interstate data

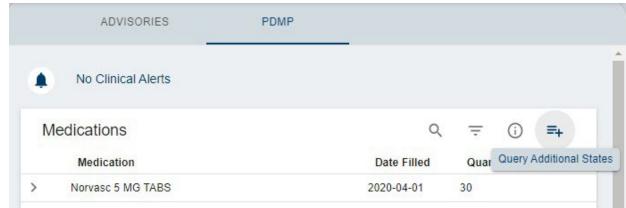
Unified Landing Page (ULP)

PDMP
Select a State



CRISP Portal

Clinical Information → Medication Management → PDMP → Query Additional States



Where to find data: PDMP Prescriber Reports

REFERRAL PORTAL

Unified Landing Page (ULP)

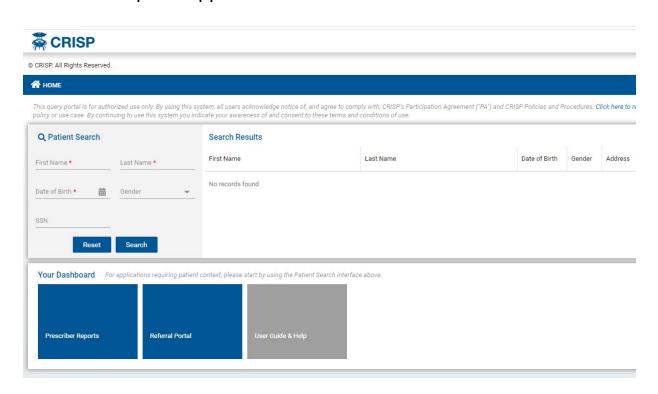
REFERRALS COVID-19 LAB TOOLS NO PATIENT: COVID-19 LAB TOOLS

Prescriber Reports

Prescriber Reports Unsolicited Reports Personal CS Prescribing History My Prescriptions Patient First Name Patient Last Name Dispenser Name Run Query Prescriber DEA(s) 1 **Prescription Number Drug Dispensed** Start Date * End Date * Query By * 04-19-2022 07-17-2022 Date Filled V

CRISP Portal

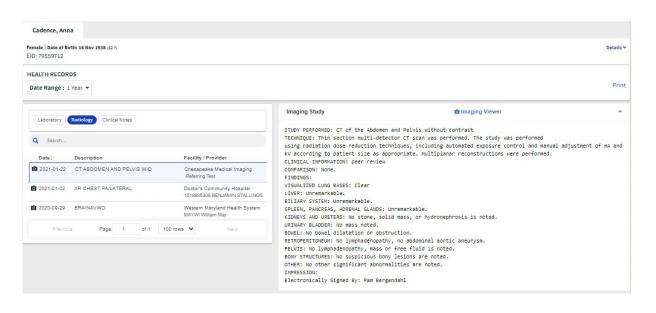
Prescriber Reports Application



Where to find data: Health Records

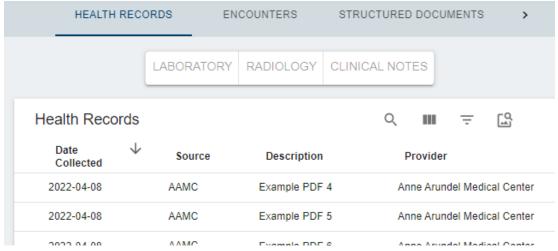
Unified Landing Page (ULP)

Health Records



CRISP Portal

Clinical Information → Clinical Data → Health Records



Where to find data: Imaging Worklist

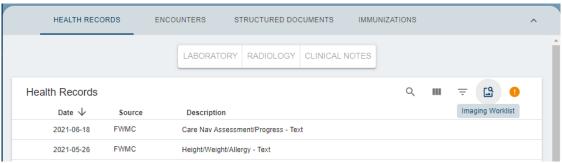
Unified Landing Page (ULP)

Imaging Worklist

CRISP Portal

Clinical Information → Clinical Data → Health Records → Imaging Worklist





Where to find data: Encounters from ADTs

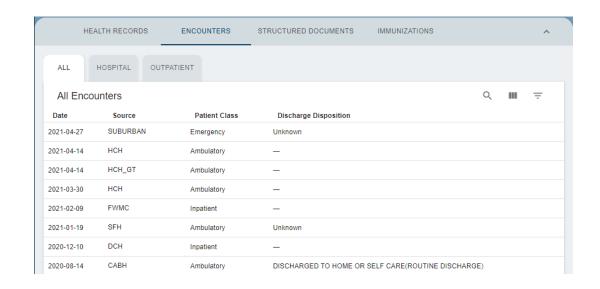
Unified Landing Page (ULP)

Snapshot → Encounters from ADTs



CRISP Portal

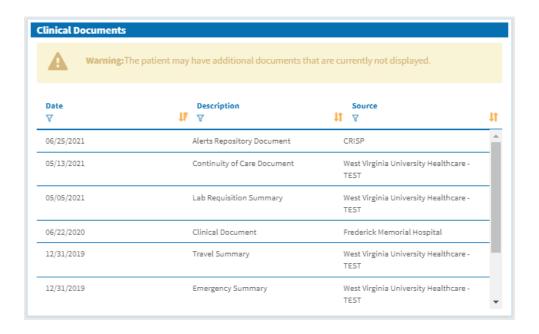
Clinical Information → Clinical Data → Encounters



Where to find data: Clinical Documents (CCDs)

Unified Landing Page (ULP)

Snapshot → Clinical Documents



CRISP Portal

Clinical Information → Clinical Data → Structured Documents



Where to find data: Immunizations

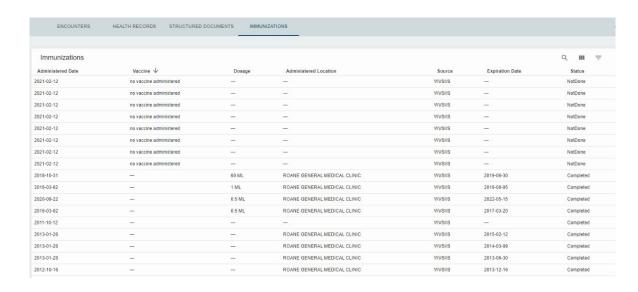
Unified Landing Page (ULP)

Snapshot → Immunizations



CRISP Portal

Clinical Information → Clinical Data → Immunizations



Where to find data: Care Team

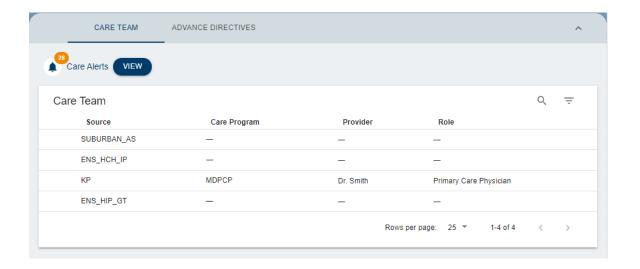
Unified Landing Page (ULP)

Snapshot → Care Team



CRISP Portal

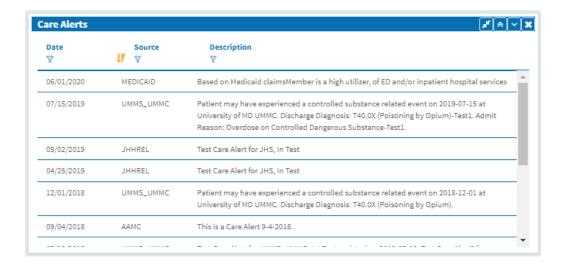
Clinical Information → Care Coordination → Care Team



Where to find data: Care Alerts

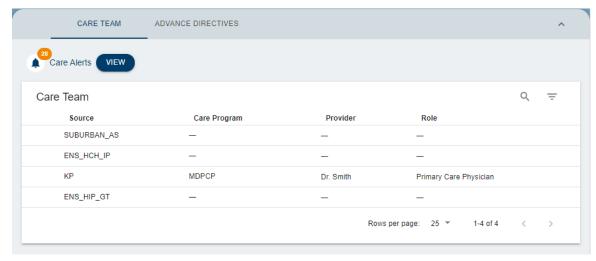
Unified Landing Page (ULP)

Snapshot → Care Alerts



CRISP Portal

Clinical Information → Care Coordination → Care Alerts



Where to find data: Advance Directives

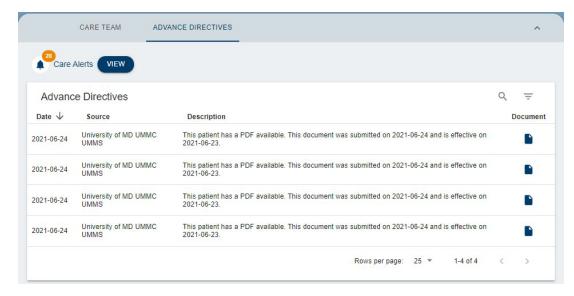
Unified Landing Page (ULP)

Snapshot → Advance Directives and Medical Orders



CRISP Portal

Clinical Information → Care Coordination → Advance Directives

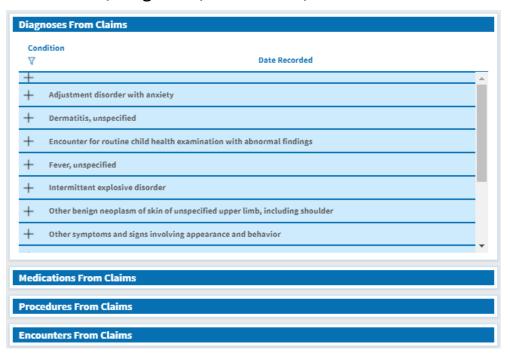


Where to find data: Claims data

Unified Landing Page (ULP)

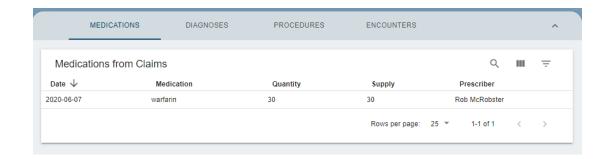
Snapshot →

Medications/Diagnoses/Procedures/Encounters from Claims



CRISP Portal

Clinical Information → Data from Claims → Medications/Diagnoses/Procedures/Encounters from Claims



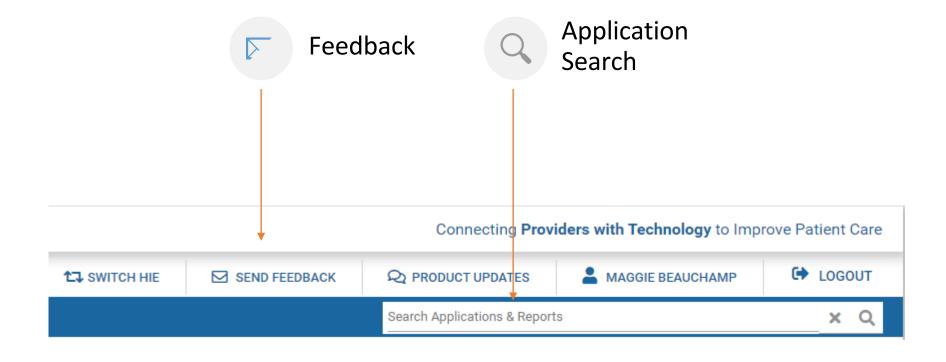
Additional Features





Application Search

Additional Features



Note: The CRISP Feedback site transmits data to our Customer Care Team via secure email, so PHI is allowed.

